

Laura Rose Misaras



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PROFESSIONAL SUMMARY

- Strong communication skills, lifelong learning, adaptability, entrepreneurship, creativity and persistence for problem-solving
- Resourceful team productivity booster contributing solutions of applied knowledge & technology, balanced generalist & specialist
- Highly self-motivated technical professional, consistently exceeding customer expectations
- Dependable team player – dedicated to the success of others, willing to do whatever it takes to get the job done
- 15+ years' experience providing innovative solutions and support to clients at every level in the public and private sectors

RELEVANT WORK EXPERIENCE

(abbreviated)

CHIEF OPERATIONS OFFICER, TECHNOLOGY STRATEGIST & FAMILY SUPPORT SPECIALIST

OREGON FAMILY SUPPORT NETWORK (SALEM, OR)

Not-for-Profit Organization; 25+ employees; Human Services

May 2005 – May 2012 (7 Years)

- Developed and implemented sophisticated data systems to handle complex project management, allocations, budgeting, etc.
- Co-authored successful grant and project proposals exceeding \$3Million; prepared donor packet and materials for fundraising
- Delivered presentations in Washington D.C. to chapters of the National Federation of Families for Children's Mental Health
- Supported rapid growth from \$300,000 to \$2.6M per year, from 15 to 25+ employees, 60+ grants/contracts, 200+ projects
- Advanced infrastructure development for accountable, responsive sustainability, performance management and strategic planning
- Provided and promoted peer-delivered, peer-support services to families with children and/or young adults with special needs (crisis, sub-crisis, coping, recovery, advocacy, coaching, advanced systems development and improvement work, etc.)

DATA COORDINATOR / OPERATIONS & POLICY ANALYST III for DHS LEAN TRANSFORMATION INITIATIVE, PHASE ONE & BUSINESS INTELLIGENCE CONSULTANT & TECHNOLOGY STRATEGIST STATE OF OREGON, DEPARTMENT OF HUMAN SERVICES & OREGON PROGRESS BOARD (SALEM, OR)

Government Agency, 10,000+ employees; Human Services and Administrative Services

June 2006 – June 2008 (2 Years)

- Identified, researched, prepared and presented supporting documentation for organization-wide improvement opportunities; learned many aspects of state government operations: project management, grants and contracts management, change management, business process engineering, enterprise architecture, stakeholder relations, administration, budgeting, HR, public policy, compliance, information security, IT, forecasting, actuarial analysis and much more
- Created and implemented metadata framework addressing data quality and relevance to tag and manage over 1TB (terabyte) of electronic files and data collected during DHS LEAN Transformation Initiative Phase One with McKinsey & Company, a global management consulting firm; performed data extraction, transformation, loading and compliant exchange as needed
- Configured and implemented electronic ticket system for quick turnaround on massive incoming data requests and submissions
- Implemented data privacy and security standards; guided and supported staff
- Designed digital dashboard and reporting solutions for timely, integrated, informed decision support
- Architected the online Oregon Benchmark Report Generator (<http://benchmarks.oregon.gov>), data warehouse, and online data exchange interface; prepared documentation, data dictionaries, entity relationship diagrams, procedures and more
- Work received international praise and recognition, including express appreciation from the Oregon Governor, Speaker of the House, State Legislators, County Commissioners, and others plus special mention in print and online publications (*Public CIO*, *Governing*, *Government Technology*, *Government Finance Review*, *Entrepreneur*, etc.), national webinars and other venues

CONSULTANT / OWNER / OPERATOR

SOARING ENTERPRISES / LAURA ROSE MISARAS (SALEM, OR)

Sole Proprietor / Independent Contractor, 200+ clients (private and public sector); Creative and Technical Business Services

January 1999 – Present (13 Years, 9 Months)

- Think BIG as a Connector of people, organizations, insights and resources across Oregon and the globe, promoting excellence in management and operations, supporting innovation and economic development, facilitating inclusive shared visioning, engaging thought partners for collaborative problem solving and systems transformation
- Deliver creative and technical business services with outstanding customer service exceeding expectations; boost impact of critical messaging for social entrepreneurs, catalysts, and advocates through numbers and narratives; prepare proposals, contracts, curricula, budgets, recommendations, presentations, campaigns, initiatives and strategic plans for meaningful results

EDUCATION

UNIVERSITY OF OREGON (Eugene, OR)

MPA	Master of Public Administration	emphasis <i>Public Policy</i>	2007
NFPM	Graduate Certificate of Not-for-Profit Management	emphasis <i>Philanthropic Decision-Making</i>	2007
BSFA	Bachelor of Science, Fine Arts	emphasis <i>Digital Arts</i>	2005

HONORS / MEMBERSHIPS / INTERNSHIPS / PROGRAMS

PI ALPHA ALPHA	National Honor Society for Public Affairs and Administration
OPPMA	Oregon Public Performance Measurement Association, Executive Committee
eGOV INTERN	PSU Hatfield School of Government & the Center for Digital Government
PROMISE INTERN	State of Oregon, Dept. of Human Services, Division of Medical Assistance Programs
RDI INTERN	Rural Development Initiatives, Regards to Rural Conference
NLO	New Leadership Oregon, PSU Center for Women, Politics and Policy

CITES / FEATURES / SPECIAL MENTIONS

- “*External Performance Reporting, Oregon Style.*” **Government Finance Review.** (2009 Jun 01)
- “*Measuring Livability and Performance.*” **Governing.** (2009 Mar 08).
- “*Oregon Governor Announces Quality of Life Benchmarking Web Site.*” **Government Technology.** (2007 May 02).
- “*You Can Do Miracles, Right?*” **Public CIO.** (2007 Jan 08).
- State of Oregon, Oregon Progress Board. (2007-Present). Web Site (<http://benchmarks.oregon.gov>) and various publications.
- Entrepreneur.** (2007). Web Site (<http://www.entrepreneur.com>).
- “*Vital Signs.*” **Terra Magazine.** (2007 Jul 23).
- “*Planning for Holistic Sustainability: A Study in the ‘Process’ in Kerela (India) and Sweden.*” **Sharma, Vigya.** (2008).

ARTICLES / PRESENTATIONS / PAPERS

(abbreviated)

- Misaras, Laura Rose. (2011). “*CiviCRM: The Ultimate Affordable Toolkit for Nonprofits.*”
FFCMH (Federation of Families for Children’s Mental Health) National Conference (DC).
- Misaras, Laura Rose. (2010). “*OFSNs Data System: Today’s Snapshot, Tomorrow’s Results.*”
FFCMH National Conference (Atlanta, GA).
Primary Author. Co-Presented with Kris Anderson and Jammie Farish.
- Misaras, Laura Rose. (2008). “*Marketing Plan for Oregon Benchmarks Web Site.*” Author. Presenter.
- Misaras, Laura Rose. (2009). OPPMA Statewide Conference (Salem, OR). Panelist and Co-Presenter.
- Beard, George and Laura Rose Misaras. (2007). “*You Can Do Miracles, Right?*” Public CIO.
- Misaras, Laura Rose. (2007). “*Oregon State Legislators’ Use of Oregon Benchmark Data in Legislative Decision-making.*”
- Misaras, Laura Rose. (2007). “*Inside the Black Box of Decision-Making by Foundation Grantmakers.*”
- Misaras, Laura Rose. (2007). “*Rural Transportation Options for Medically-Needy Populations.*”
- Misaras, Laura Rose. (2007). “*Strategic Plan for NextStep Recycling Capital Campaign.*”
- Misaras, Laura Rose. (2007). “*Evaluation of UO Diversity Plan Implementation / UO Substance Abuse Prevention Program.*”
- Misaras, Laura Rose. (2007). “*Policy, Implementation Analysis and Cost-Benefit Analysis of School Bus Monitor Program.*”

ADDITIONAL WORKSHOPS

LEVA (LAW ENFORCEMENT VIDEO ASSOCIATION) Forensic Video, Ground Zero, Lighting, Storage, Standards, Tools & Techniques, Interview Room Setup, In-Car Video Systems	2006
UNIVERSITY OF OREGON Summer Animation Academy	1998
PRISM (Eugene, OR) Speed Reading / Mnemonic Techniques (Vastly accelerated reading speed, able to read several books per day!)	1994
MIKE LIN (Manhattan, KS) Certificate, Be Loose! Graphic Arts Workshop	1992
LAWRENCE TECHNOLOGICAL UNIVERSITY (Southfield, MI) Certificate, Design & Drafting Workshop (Architecture Department) and Peer Writing Program	1992
ELECTRONIC DATA SYSTEMS / GENERAL MOTORS (Troy, MI) CAD/CAM Explorer Scouts (Computer Aided Design, Rapid Prototyping, Manufacturing)	1989

COMMUNITY LEADERSHIP TRAINING / PARTICIPATION

SHERRY MEAD / INTENTIONAL PEER SUPPORT / ANGEL MOORE PRATER (40+ hrs / Hood River, OR) Certificate, AMH Certified Curricula for Peer Support Specialist, Invitation to become a Trainer for the West Coast Region	2012
CRYSTAL DIMENSIONS / PEER SUPPORT SPECIALIST TRAINING (40+ hrs / Portland, OR) Certificate, AMH Certified Curricula for Peer Support Specialist	2012
SALEM HOSPITAL VOLUNTEER TRAINING / PEER SUPPORT TRAINING (8+ hrs / Salem, OR)	2011
OREGON FAMILY SUPPORT NETWORK / FAMILY NAVIGATOR TRAINING (80+ hrs / Salem, OR) Enhanced and co-presented AMH Certified Curricula for Peer Support Specialist / Family Navigator and related workshops	2009
NLO / PSU / HATFIELD SCHOOL OF GOVERNMENT / NEW LEADERSHIP OREGON (Portland, OR) Politics, Running for Public Office, Winning Campaigns, Public Speaking, Preparing Legislative Testimony, etc.	2007
EGOV / PSU / HATFIELD SCHOOL OF GOVERNMENT / CENTER FOR DIGITAL GOVERNMENT (Portland, OR) Certificate, Open Source, Federal Deficit, Interoperability, Solutions Development	2006
UO / OSU / TFFF - SUSTAINABILITY INDICATORS FOR RURAL COMMUNITIES (Coquille, OR) Planning and facilitation of sustainability indicators tour and event dialog with local leaders, panelists and students	2006
4J SCHOOL DISTRICT / OR FAMILY SUPPORT NETWK. / BLUE RIBBON OF PROMISE / LANE DV COUNCIL Authored a School Violence Incident Response Handbook for Parents and Written Incident Response Evaluation.	2005-2006
THE FORD FAMILY FOUNDATION / FORD INSTITUTE COMMUNITY BUILDING (Roseburg, OR) Certificate, Ford Community Leadership Co-Trainer Program	2004
THE FORD FAMILY FOUNDATION / FORD INSTITUTE COMMUNITY BUILDING (Roseburg, OR) Certificate, Ford Community Leadership Program	2003
RSVP - RETIRED SENIOR VOLUNTEER PROGRAM (Coos Bay, OR) Certificate, Volunteer Management 101 (16 hour workshop organized by Julie Hendricks, AmeriCorps Volunteer)	2004
SOUTHERN OREGON UNIVERSITY, PACIFIC NONPROFIT NETWORK (Grants Pass, OR) Certificate, Grant Proposal Writing and Meet the Grantmakers	2003
THE GRANTSMANSHIP CENTER (Pendleton, OR) Certificate, Grant Proposal Writing, emphasis Domestic Violence, funded by the Oregon Coalition (OCADSV)	2002
RDI - RURAL DEVELOPMENT INITIATIVES - REGARDS TO RURAL CONFERENCES (Welches, OR) Rural Development, Policy, Bridging and Sustainability, Cultural Appreciation, Citizen Involvement, Asset Mapping, Eco-Tourism, Microenterprise Development and Entrepreneurial Support (including Venture Capital Investments)	2002, 2005, 2006
NWAF - NORTHWEST AREA FOUNDATION - CONFERENCE (Canyonville, OR) Rural Development, Health, Education, Environment, Tribal Relations	2003
SPIKE - SPECIALLY PREPARED INDIVIDUALS FOR KEY EVENTS (Portland, OR) Certificate, Locksmithing and Security Planning Training	1994
OPERATION COQUILLE (Coquille, OR) Founding Team Leader for Telecommunications Infrastructure and Marketing Teams. Beautification and Youth Activities.	2002-2003
DEPARTMENT OF HOMELAND SECURITY Prepared and Submitted a Written Response (9 Pages) upon request for the National Strategy to Secure Cyberspace	2002
SHIPS - STRATEGIC HOMELAND INITIATIVES PROGRAM SUPPORT (Coos County, OR) A FULL SCALE WMD / BIOTERRORISM EXERCISE DIRECTED BY SOUTH COAST REGIONAL EMERGENCY MANAGEMENT GROUP Certificate of Appreciation, Organized Confidentiality Training for Youth and Local Participants, Directed Production of Photographic and Video Documentation with Online Web Distribution, Provided Training and On-the-job Experience for High-School Students.	2003

BOARD GOVERNANCE & RELATED EXPERIENCE

OPPMA (Oregon Public Performance Measurement Association) – Executive Steering Committee	2008-Present
OFSN (Oregon Family Support Network) – Board Resource Development & Finance Committees	2006-2012
Governor’s Wraparound Initiative – Market Assessment Committee Co-Chair	2008-2009
NEXTSTEP Recycling (Computer Recycling & eWaste Management) – Strategic Planning Group (Capital Campaign, etc.)	2007
CORE (Collaborative for Oregon Rural Entrepreneurship) – Advisory Board Member for Coos County	2006-2007
DVDV (Digital Video Against Domestic Violence) – Co-Founder (Voting Board, Board, Treasurer, etc.)	2003-2007
Tomorrow's Inventors (Helping Inventors, Idea to Market) – Co-Founder	2003-2007
Unicorn Ranch (Helping Kids through the Magic of Horses) – Resource Development	2005-2006
Cen-TrexX (A Rural Youth Center Oriented Towards Economic Advancement & Personal Development) – Co-Founder	2003-2006
Coquille Foursquare (Church) – Financial Council	2002-2003
Axiom Group (Private Firm) – Shareholder, Board Member	2000-2001

GRANT & CONTRACT PROPOSAL WRITING / MOU / FUNDRAISING EXPERIENCE

OFSN (Oregon Family Support Network) - Federal Govt Funds for Operations & Technical Assistance	Awarded over \$215,000
OFSN (Oregon Family Support Network) - State Govt Funds / RFPs for Operations & Pilot Programs	Awarded over \$750,000
OFSN (Oregon Family Support Network) - Local Govt Funds / RFPs for Operations & Pilot Programs	Awarded over \$2,000,000
Youth Employment Solutions - Mentoring for Youth w/ Disabilities - Startup, Operations (4 yr renewable)	Awarded up to \$80,000
City of Myrtle Point and Myrtle Point School District - Facilitation Services	Awarded over \$2,000
Tomorrow's Inventors - Technical Assistance	Awarded over \$3,000
DVDV - Technical Assistance	Awarded over \$3,000
Cen-TrexX Youth Center / Copy & Media Center Social Enterprise - Startup	Awarded over \$30,000
Cen-TrexX Youth Center / Copy & Media Center Social Enterprise - Risk Assessment	Awarded over \$4,000
Cen-TrexX Youth Center / Copy & Media Center Social Enterprise - Technical Assistance	Awarded over \$3,000
Cen-TrexX Youth Center / Copy & Media Center Social Enterprise - Equipment MOU & Corp. Donations	Raised over \$40,000
Cen-TrexX Youth Center / Copy & Media Center Social Enterprise - Furnishings/Supplies MOU & Corp.	Raised over \$40,000
Individual Donations for Multiple Nonprofit Organizations (Homeless Shelters, Soup Kitchen, etc.)	Raised over \$10,000

Note: Many of these projects were the result of directed teamwork with contributions from staff, board and/or volunteers

TEACHING EXPERIENCE

Individual Tutoring for Adults:

Intro to Computers	Scanning, OCR & Photoediting	AutoCAD & 3D Modeling	Desktop Publishing
Intro to Internet	Web Design & Development	Digital Video Production	Arts & Creativity
Intro to HTML	Animation & Multimedia	Network Configuration	Writing Workshops
Intro to JavaScript	Intro to CGI/Perl	Database Development	Digital Post-Production
Intro to WP/MS Office	Advanced HTML	Business Development	...and many more!

Classes for Adults:

Intro to Computers	Web Design & Development	JavaScript	Accounting
Intro to Keyboarding	Intro to HTML	DHTML/CSS, XML	MS Access
Intro to Internet Use	Advanced HTML	CGI/Perl, ASP, VBS	Marketing & Ecommerce
			...and many more!

Classes for Non-Profits, Businesses & Institutions:

(State of Oregon, HP, ATS Western Division, UO, SOCC, rural fire departments, and more!)

Computer Basics	Web Design and Development	Spreadsheets	Accounting / Quickbooks
Flash Animation	Scanning, OCR & Photoediting	Desktop Publishing	Troubleshooting & Repair
Email	Networking & Security	Script Programming	Cabling
Database Development	AutoCAD & 3D Modeling	Multimedia Production	Projection Systems
Storyboarding	Scriptwriting	Character Development	Game Development
Digital Video	ScanVec / Summagraphics	Real Estate Software	Linux / Web Server
Web Marketing	E-Commerce	Business Development	Test Taking Software
CADZone CrimeZone	CADZone FireZone	Misc. Specialized Courses	Mapping / GIS
Intro to SQL Server	C# / ASP.NET / dotnetcharting.dll	FTP / SMTP / Other	DotNetNuke / CMS / RSS
M-Files Document Mgt.	ODBC / OLAP / PivotTables	CiviCRM	Data Collection
Grant Research	Outcomes Data & Evaluation	Board Development	Fundraising
			...and many more!

Classes for Kids (ages 8-17):

Web Development, E-Commerce & Graphic Design	Multimedia & Game Programming
Digital Video Hollywood Style	Digital Video Stop Motion Animation
Programming & Robotics (C++ & Java)	...and many more!

Peer Tutoring:

Lawrence Technological University (Southfield, MI) and Marion High School (Bloomfield Hills, MI)

Spanish	Writing	Math / Calculus
Computer Science	Computer Graphics	Psychology

Additional Software / Operating System Specific Content:

Adobe, Apple, Allaire, Autodesk, CADZone, Corel, HP, IBM, Intuit, Linux, Lotus, Macromedia, Microsoft, Native Instruments, Netscape, Norton, Peachtree, Quark, Sun, Unix OS, X Windows and many more!

See attached list of computer hardware and software experience for more information.

TECHNICAL ENVIRONMENTS

SOFTWARE / OPERATING SYSTEMS

Platforms:	Intel, Mac, Sun, HP, VMS, NeXT, Amiga, SGI, Atari, Texas Instruments, Smart Devices, JME, Web
Operating Systems:	Android, Mac, Microsoft Windows, Microsoft DOS, HP-UX, BSD, Solaris, Linux, NeXTStep (Intel), IBM OS/2 Warp, AmigaDOS, Palm OS, Windows CE, PocketPC, Google Chrome, Blackberry
Networking & Security:	Firewalls, Antivirus, Antimalware, Active Directory, Access Control, Novell NetWare, LANtastic, MS Windows for Workgroups, Windows 7 / XP / NT 4.0, IIS, Apache, IBM Server, AppleTalk/AppleShare, Unix, Lotus Notes, Windows 7 / XP / NT 4.0, TCPIP, NetBEUI, GoToMyPC, Remote Desktop, TeamViewer, Citrix, Join.me, Backup / Archiving / Recovery tools, Batch Scripting etc.
WordProcessing:	MS Word (incl. Merging, Pivot Tables, etc.), GoogleDocs, Corel WordPerfect, AmiPro, Bank Street Writer, text editors, etherpad/GoogleWave/typewith.me
Spreadsheets:	MS Excel (incl. Pivot Tables, Macros, etc.), GoogleDocs, Corel Quattro Pro, Lotus, MaxiPlan
Database:	Oracle, MS SQL Server, MS Access, MySQL, Sybase, Corel Paradox, Visual Dbase V, FoxPro, Filemaker Pro, Superbase, (SQL, ODBC, ASP, VBA, CSS, XML, XHTML, XPATH, XQUERY, XSLT, SDMX, etc.)
Learning:	Blackboard, Moodle, iLinc, Adobe Connect, Adobe Captivate, MS Expression, SCORM/TinCanAPI
Health / Human Services:	EPIC Systems, CDL (Community Data Link), F2F (Family to Family), FamilyBridge, CaringBridge, Medicaid Billing (ICD9/10, DSM IV, CPT, Progress Notes, etc.), various EMR/EHR/HIT, etc.
Graphics / CAD / GIS:	MS Visio, CorelDraw / PhotoPaint, Adobe Premiere, After Effects, Encore, Photoshop, Illustrator, Streamline, GoLive!, Gallery Effects, Kai's Power Tools, Macromedia Fireworks, Flash, Freehand, Director, Dreamweaver, UltraDev, Action!, Astound!, Eye Candy, Video Wave, Video Toaster, Hijaak Pro, Graphics Workshop, Que/fx, MacPaint, Koala Paint, Create!, TiffANY, WetPaint, Image-in, Universe, Painter, Bryce, Truespace, AutoCAD, Autodesk AME, Inventor, Mechanical Desktop, TurboCAD, DesignCAD, DataCAD, MicroCAD, Microstation, SolidWorks, 3D Studio MAX & Plug-ins, Maya, HASH, Ray Dream Studio, Lightwave, Wavefront, POVRay, MoRay, RealVideo, FinalCut Pro, Pinnacle, Vegas, iMovie, Quicktime, RealPlayer, DVD Studio Pro, Roxio, Nero, GoogleMaps, ESRI / ArcView GIS
Desktop Publishing:	MS Publisher, Corel Ventura Publisher, Quark Xpress, Adobe InDesign, Adobe FrameMaker, Aldus PageMaker, Word processing software and various utilities
Audio / Synthesis:	Cubase, Ableton Live, FruityLoops / FLStudio, Cakewalk / Sonar, Adobe Audition / CoolEdit96, Native Instruments Komplete, Band In A Box, GarageBand, ProTools, Propellerhead Reason, Anvil Studio, Goldwave, Voyetra, Winamp, Wingroove, Encore, RealAudio, Midiscan, Creative Applications, Creative Lava, Oblivion, ViaVoice, DrumSynth, Noteworthy Composer, SMoRPhi and misc. f/x plus ViaVoice, Dragon Naturally Speaking
Communications:	Citrix, Groupwise, MS Outlook, MS Outlook Express, SmartMail, ProComm, Winfax, pcANYWHERE, Quicklink, Laplink, Bitcom/fax, PCEudora, Firefox, Netscape, Internet Explorer, Mosaic, Lynx, Novell Suite, Pegasus, HTML editors, Trumpet Winsock, Free Agent Newsreader, NNTP, PINE, IRC, chat, PGP encryption, SSL, RSS, iCAL, vCARD, telnet, FTP, POP3, IMAP, SMTP clients, groupware packages.
Web:	Browsers (MS Internet Explorer, Google Chrome, Mozilla Firefox, Safari, Mosaic, Netscape, Lynx, etc.), Content Management Systems (e.g. Wordpress, Drupal, Joomla, DotNetNuke, plone, Adobe Contribute), Authoring Tools (e.g. MS FrontPage, Sharepoint Designer, Dreamweaver, GoLive/PageMill/SiteMill, BBedit, HoTMetal, Altova, Visual Studio, hand-coding, etc.), RGB Colors / VisualColorPicker, Accessibility Tools & Standards, eCommerce / shopping carts, PayPal, eBay, Merchant Accounts, HTML, CSS, CGI/Perl, ASP.NET, php, myphpadmin, JavaScript, VBScript, C#, ColdFusion
Business:	MS Sharepoint, MS PowerPoint, MS Project, MS Dynamics, ERP, CiviCRM, SugarCRM, Crystal Reports/Xcelsius, Intuit QuickBooks/Quicken, Great Plains, Real World, (General Ledger, Inventory, Payroll, Quotes, Purchase Order, Accounts Receivable, Accounts Payable, Check Reconciliation), Peachtree, Versacheck, Onewrite, PAC Accounting, Focus, MS Money, MYOB Accounting, TurboTax, Act!, Maximizer, Goldmine, People Scheduler, Journyx Timesheets, DayRunner, Sidekick, Messages, ZyIndex, Caere Pagekeeper, Wordscan Plus OCR, OmniPage OCR, HP Conference Scheduler, Lexus/Nexus, Online collaboration and project management tools, webconferencing / webinars, customer service ticketing, documentation, knowledgebase, software development tools / SDKs, HRIMS, etc.
Social Media:	LinkedIn, Facebook, mySpace, Twitter, Behance, YouTube, GooglePlus, Dropbox, Box, Pinterest, Wikis, Forums, Chat, Blogs, YouTube, Skype, FlickrR, Picasa, Webshots, SoundCloud, Amazon Reviews, etc.

COMPUTER EXPERIENCE - HARDWARE

Machines:	Mainframe, Servers, Desktop Systems (PC, Mac, SUN/Sparc, NeXT, HP, Commodore/Amiga, etc.), Terminals, Laptops, Notebooks, Netbooks, Tablets, SmartPhones, MobilePCs, PDAs (Personal Digital Assistants e.g. IPAQ, CLIE, Jornada)
Components:	CPUs, Motherboards, BIOS, CMOS Batteries, EPROM, Math Coprocessors, Cases, Cooling Fans, ROM boards, RAM chips
Input:	Scanners, Keyboards, 10Key, Keypads, (Optical & Ball) Mice, Trackballs, Touchpads, Light Pens, Touchscreens, Graphic Tablets, Joysticks, Microphones, Video Cameras, Digital Cameras, Scanners (Flatbed & Handheld), Voice Recognition Equipment, Barcode Readers, Audio/Video Mixers, Titlers, F/X, RADIUS Boards, MIDI Devices, Motion Capture, Digital Clay, Webcams, Lenses / Filters
Storage:	Cloud, Hard Drives, Floppy Drives, DAT/Tape Drives, Magneto-opti Drives, WORM Drives, DVDs, CD-ROMs, R/W Drives/Burners, IOMEGA ZIP/JAZ Drives, Hard Cards, S-Video & VHS, Memory Stick, Thumb Drives, Compact Flash, Secure Digital etc.
Output:	Color/BW Laser, Thermal Wax, Dye-sublimation, Inkjet, 9/24 Pin Printers, and Cash-register Receipt Printers, Plotters, Vinyl-cutters, TV Scan Converters, VDTs/Monitors, (LCD) Projection Systems, Speakers, Headphones, Calculators
PC Boards:	ISA/EISA/PCI/VLB/AGP Boards, IO Cards, Video Cards, MPEG Cards, Video Capture Boards, HDMI, USB, Firewire/IEEE1394, PCMCIA Cards, MIDI/Sound Cards, Hard Drive Controller Cards
Networking:	Hubs, Routers, Wireless & Bluetooth Devices, DSL & Cable Modems, LAN Cards, Transceivers, Ethernet/BNC/UTP Cables, Terminals, Workstations, Servers, Printer LAN Boards, Internal/External/PCMCIA/Wireless/LAN/ISDN/Voice Modems with Faxing Capability, Telephone Systems, Satellite, T-Connectors, Jacks, Terminators, Standards, Protocols
Accessories:	UPS, Power Strips, Furniture, Laptop Battery Packs, Power Supplies, AC/DC Converters, Switch Boxes, Docking Stations, Removable Drives, Cables, Cooling

LANGUAGES

(computer programming languages excluded)

ENGLISH	Native Language, Advanced Level
SPANISH	Second Language, Intermediate Level

OTHER ACTIVITIES

COMPUTER CONSULTANT (SALEM, OR) for several community, local government and non-profit organizations
PEER SUPPORT MENTOR (SALEM, OR) for several community, local government and non-profit organizations

References available upon request